

County Snap Shots

- **Tier Three Counties**
- **Tier Four Counties**
- **Tier Five Counties**

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For additional information concerning information contained in this report,
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SCHOOL OF GOVERNMENT

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TIER THREE COUNTY SNAP SHOTS

Note: The data reflected in the county snap shot is derived from the Center for Public Technology and Rural Internet Access Authority's E-Government Survey, collected during the winter of 2001-2002. The information contained herein is time-specific and was provided by the county. The tier designation assigned to the county is based on the NC Department of Commerce's 2002 Tier Designations.

ALEXANDER COUNTY

Address	255 Liledown Road
City	Taylorsville
State	NC
Zip Code	28681
Telephone	828-632-9332
Fax	828-632-0059
How many employees do your organization have?	200
How many PCs do you have?	130
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	2
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; File; Print
How many applications do you use?	19
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

AVERY COUNTY

Address	PO Box 640
City	Newland
State	NC
Zip Code	28777
Telephone	828-733-8200
Fax	828-733-8209
How many employees do your organization have?	200
How many PCs do you have?	50
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	1 (GIS; outsourced)
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	Don't Have but Plan to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Database server
How many applications do you use?	12
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

CASWELL COUNTY

Address	PO Box 98
City	Yanceyville
State	NC
Zip Code	27379
Telephone	336-694-4193
Fax	336-694-1405
How many employees do your organization have?	225
How many PCs do you have?	200
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	No
Do you have video data projectors?	No
Do you have optical scanners?	Yes
Do you have personal digital assistants (PDAs)?	No
Do you have digital cameras?	Yes
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	
Do you have an IT plan tied to your budget?	
Do you have an IT capital investment plan?	
Do you use cost-benefit analysis to guide IT investments?	

CHOWAN COUNTY

Address	113 E. King Street, Suite 105
City	Edenton
State	NC
Zip Code	27932
Telephone	252-482-8257
Fax	252-482-7329
How many employees do your organization have?	250
How many PCs do you have?	186
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Public is not ready
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	2
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Remote Access; Database; File; Print Servers
How many applications do you use?	28
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

CLEVELAND COUNTY

Address	PO Box 1210
City	Shelby
State	NC
Zip Code	28150
Telephone	704-484-4972
Fax	704-484-4895
How many employees do your organization have?	775
How many PCs do you have?	410
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	2 (outsourced)
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	6
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; Fax; File; Print
How many applications do you use?	21
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

CURRITUCK COUNTY

Address	PO Box 39
City	Currituck
State	NC
Zip Code	27929
Telephone	252-232-2964
Fax	252-232-3026
How many employees do your organization have?	280
How many PCs do you have?	115
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	1
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Don't Have but Plan to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Database; Email; File
How many applications do you use?	29
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

DARE COUNTY

Address	PO Box 1000
City	Manteo
State	NC
Zip Code	27954
Telephone	252-473-1101
Fax	252-473-1066
How many employees do your organization have?	650
How many PCs do you have?	375
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	5
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	8
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; File; Media; Print
How many applications do you use?	23
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	Yes

DAVIE COUNTY

Address	123 S Main Street
City	Mocksville
State	NC
Zip Code	27028
Telephone	336-751-7409
Fax	336-751-7408
How many employees do your organization have?	380
How many PCs do you have?	218
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Political Support
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	4
Do you have laptops?	Currently Have
Do you have video data projectors?	Don't Have but Plan to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Remote; Database; Email; File; Print
How many applications do you use?	22
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

GASTON COUNTY

Address	PO Box 1578
City	Gastonia
State	NC
Zip Code	28053-1578
Telephone	704-866-3117
Fax	704-866-3080
How many employees do your organization have?	1429
How many PCs do you have?	850
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	4
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	28
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Don't Have but Plan to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Database; Email; Fax; File; Print
How many applications do you use?	35
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	Yes

GATES COUNTY

Address	PO Box 148
City	Gatesville
State	NC
Zip Code	27938
Telephone	252-357-1240
Fax	252-357-0073
How many employees do your organization have?	61
How many PCs do you have?	37
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Modem
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Lack of technological infrastructure
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Yes
Do you have video data projectors?	No
Do you have optical scanners?	No
Do you have personal digital assistants (PDAs)?	Yes
Do you have digital cameras?	Yes
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	9
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

HAYWOOD COUNTY

Address	215 North Main Street
City	Waynesville
State	NC
Zip Code	28786
Telephone	828-452-6704
Fax	828-452-6705
How many employees do your organization have?	350
How many PCs do you have?	200
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	2
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Email; File; Print
How many applications do you use?	29
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

JACKSON COUNTY (not yet received)

Address	
City	
State	
Zip Code	
Telephone	
Fax	
How many employees do your organization have?	
How many PCs do you have?	
What is the percentage of employee PC Access?	
What is the percentage of employee Email Access?	
What is the percentage of employee Internet Access?	
What is your mode of Internet connection?	
Do you have an official Web site?	
Do you operate and host your Web site?	
In what capacity do you use your Web site?	
What is the biggest obstacle in moving to e-government?	
How many electronic transactions do you use?	
Do you have a dedicated IT department?	
How many IT employees do you have?	
Do you have laptops?	
Do you have video data projectors?	
Do you have optical scanners?	
Do you have personal digital assistants (PDAs)?	
Do you have digital cameras?	
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	
Do you have an IT plan tied to your budget?	
Do you have an IT capital investment plan?	
Do you use cost-benefit analysis to guide IT investments?	

MACON COUNTY

Address	5 West Main Street
City	Franklin
State	NC
Zip Code	28734
Telephone	828-349-2057
Fax	828-349-2176
How many employees do your organization have?	375
How many PCs do you have?	250
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Staff concerns
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	5
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; File; Media; Print
How many applications do you use?	18
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

MCDOWELL COUNTY

Address	60 East Court Street
City	Marion
State	NC
Zip Code	28752
Telephone	828-652-7121
Fax	828-659-3484
How many employees do your organization have?	341
How many PCs do you have?	192
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Don't Have but Plan to Buy
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	
How many applications do you use?	18
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

MONTGOMERY COUNTY

Address	PO Box 425
City	Troy
State	NC
Zip Code	27371
Telephone	910-576-4221
Fax	910-576-4566
How many employees do your organization have?	180
How many PCs do you have?	150
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	No
Do you have a wide area network (WAN)?	No
Do you have servers?	No
How many applications do you use?	9
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

NASH COUNTY

Address	120 W. Washington Street
City	Nashville
State	NC
Zip Code	27856
Telephone	252-459-1235
Fax	252-459-1000
How many employees do your organization have?	550
How many PCs do you have?	300+
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Staff concerns
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	4
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Remote; Database; File
How many applications do you use?	25
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

ONslow COUNTY

Address	609 Court Street
City	Jacksonville
State	NC
Zip Code	28540
Telephone	910-455-3926
Fax	910-455-3024
How many employees do your organization have?	1400
How many PCs do you have?	767
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Modem and High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	11
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Remote Access; Database; Email; File; Print
How many applications do you use?	17
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

PENDER COUNTY

Address	PO Box 5
City	Burgaw
State	NC
Zip Code	28425
Telephone	910-259-1200
Fax	910-259-1402
How many employees do your organization have?	300
How many PCs do you have?	290
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	2
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Database
How many applications do you use?	29
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

PERSON COUNTY

Address	20 Court Street
City	Roxboro
State	NC
Zip Code	27573
Telephone	336-597-7810
Fax	
How many employees do your organization have?	350
How many PCs do you have?	256
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	1
How many IT employees do you have?	1
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Email; File
How many applications do you use?	22
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	

POLK COUNTY (not yet received)

Address	
City	
State	
Zip Code	
Telephone	
Fax	
How many employees do your organization have?	
How many PCs do you have?	
What is the percentage of employee PC Access?	
What is the percentage of employee Email Access?	
What is the percentage of employee Internet Access?	
What is your mode of Internet connection?	
Do you have an official Web site?	
Do you operate and host your Web site?	
In what capacity do you use your Web site?	
What is the biggest obstacle in moving to e-government?	
How many electronic transactions do you use?	
Do you have a dedicated IT department?	
How many IT employees do you have?	
Do you have laptops?	
Do you have video data projectors?	
Do you have optical scanners?	
Do you have personal digital assistants (PDAs)?	
Do you have digital cameras?	
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	
Do you use state contract for IT purchases?	
Do you have a replacement policy for IT?	
Do you have an IT plan tied to your budget?	
Do you have an IT capital investment plan?	
Do you use cost-benefit analysis to guide IT investments?	

STANLY COUNTY

Address	201 South Second Street
City	Albemarle
State	NC
Zip Code	28001
Telephone	704-986-3608
Fax	704-983-3133
How many employees do your organization have?	450
How many PCs do you have?	275
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	3
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Email; File; Print
How many applications do you use?	16
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

TRANSYLVANIA COUNTY

Address	28 East Main Street
City	Brevard
State	NC
Zip Code	28712
Telephone	828-884-3257
Fax	828-884-3119
How many employees do your organization have?	287
How many PCs do you have?	250
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	3
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Database; Media
How many applications do you use?	31
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	Yes

WATAGUA COUNTY

Address	842 West King Street, Suite 4
City	Boone
State	NC
Zip Code	28607
Telephone	828-265-8016
Fax	828-264-3230
How many employees do your organization have?	220
How many PCs do you have?	173
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Implementation/maintenance
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	4
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Database
How many applications do you use?	23
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

WAYNE COUNTY

Address	PO Box 227
City	Goldsboro
State	NC
Zip Code	27533-0027
Telephone	919-731-1609
Fax	919-731-1354
How many employees do your organization have?	800
How many PCs do you have?	600
What is the percentage of employee PC Access?	50%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	25%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	10
Do you have laptops?	Currently Have
Do you have video data projectors?	Don't Have but Plan to Buy
Do you have optical scanners?	Don't Have but Plan to Buy
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Remote; Database; File; Print
How many applications do you use?	25
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

WILSON COUNTY

Address	1817 Glendale Drive
City	Wilson
State	NC
Zip Code	27893
Telephone	252-399-2801
Fax	252-399-2780
How many employees do your organization have?	650
How many PCs do you have?	450
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate Information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	3
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Notes; Remote; Database; Email; File; Print
How many applications do you use?	20
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

TIER FOUR COUNTY SNAP SHOTS

Note: The data reflected in the county snap shot is derived from the Center for Public Technology and Rural Internet Access Authority's E-Government Survey, collected during the winter of 2001-2002. The information contained herein is time-specific and was provided by the county.

BRUNSWICK COUNTY

Address	PO Box 249
City	Bolivia
State	NC
Zip Code	28422
Telephone	910-253-2390
Fax	910-253-2399
How many employees do your organization have?	725
How many PCs do you have?	340
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Security Concerns
How many electronic transactions do you use?	9
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	3
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; File; Media; Print
How many applications do you use?	33
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

BURKE COUNTY

Address	PO Box 219
City	Morganton
State	NC
Zip Code	28680
Telephone	828-438-5440
Fax	828-438-5445
How many employees do your organization have?	550
How many PCs do you have?	200
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Lack of technological infrastructure
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	2
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Remote; Database; File; Print
How many applications do you use?	16
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Sometimes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	Yes

CALDWELL COUNTY

Address	PO Box 2200
City	Lenoir
State	NC
Zip Code	28645
Telephone	828-757-1325
Fax	828-757-1295
How many employees do your organization have?	500
How many PCs do you have?	400
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Time constraints
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	3
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; File; Media; Print
How many applications do you use?	22
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

CARTERET COUNTY

Address	Courthouse Square
City	Beaufort
State	NC
Zip Code	28516
Telephone	252-728-8450
Fax	252-728-2092
How many employees do your organization have?	250
How many PCs do you have?	200
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	4
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	2
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; Print
How many applications do you use?	13
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

CRAVEN COUNTY

Address	406 Craven Street
City	New Bern
State	NC
Zip Code	28560
Telephone	252-636-6609
Fax	252-636-6638
How many employees do your organization have?	650
How many PCs do you have?	500
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Staff concerns
How many electronic transactions do you use?	6
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	7
Do you have laptops?	Currently Have
Do you have video data projectors?	
Do you have optical scanners?	
Do you have personal digital assistants (PDAs)?	Don't Have but Plan to Buy
Do you have digital cameras?	
Do you have a local area network (LAN)?	
Do you have a wide area network (WAN)?	
Do you have servers?	
How many applications do you use?	20
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

CUMBERLAND COUNTY

Address	117 Dick Street
City	Fayetteville
State	NC
Zip Code	28301
Telephone	910-323-6119
Fax	910-323-6153
How many employees do your organization have?	2500
How many PCs do you have?	800+
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	High Speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	9
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Notes; Remote; Database; Email; File; Print
How many applications do you use?	17
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

GRANVILLE COUNTY

Address	PO Box 906
City	Oxford
State	NC
Zip Code	27565
Telephone	919-683-5240
Fax	919-690-1766
How many employees do your organization have?	252
How many PCs do you have?	175
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web
How many applications do you use?	20
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

HARNETT COUNTY

Address	PO Box 1405
City	Lillington
State	NC
Zip Code	27546
Telephone	910-893-7566
Fax	910-814-2811
How many employees do your organization have?	770
How many PCs do you have?	500
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	6
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; Fax; File
How many applications do you use?	23
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	Yes

LEE COUNTY

Address	106 Hillcrest Drive
City	Sanford
State	NC
Zip Code	27330
Telephone	919-718-4680
Fax	919-718-4633
How many employees do your organization have?	350
How many PCs do you have?	245
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Lack of state model
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	4
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Don't Have but Plan to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; File; Print
How many applications do you use?	17
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	Yes

LINCOLN COUNTY

Address	115 West Main Street
City	Lincolnton
State	NC
Zip Code	28092
Telephone	704-736-8432
Fax	704-736-8711
How many employees do your organization have?	655
How many PCs do you have?	313
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Security concerns
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	6
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Database; Email; Fax; File; Print
How many applications do you use?	17
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

PITT COUNTY

Address	1717 W. 5 th Street
City	Greenville
State	NC
Zip Code	27834
Telephone	252-902-3805
Fax	252-830-6361
How many employees do your organization have?	1100
How many PCs do you have?	850
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Political support
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	25
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Remote; Database; Email; Fax; File; Print
How many applications do you use?	27
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	Yes

ROWAN COUNTY

Address	130 W. Innes Street
City	Salisbury
State	NC
Zip Code	28144
Telephone	704-633-5761
Fax	704-642-2083
How many employees do your organization have?	600+
How many PCs do you have?	400+
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	9
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Email; File; Print
How many applications do you use?	15
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

SAMPSON COUNTY

Address	PO Box 960
City	Clinton
State	NC
Zip Code	28329
Telephone	910-299-0971
Fax	910-299-0965
How many employees do your organization have?	450
How many PCs do you have?	200
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	1
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	File; Print
How many applications do you use?	12
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

STOKES COUNTY

Address	1014 Main Street
City	Danbury
State	NC
Zip Code	27016
Telephone	336-593-2811
Fax	336-593-2346
How many employees do your organization have?	350
How many PCs do you have?	250
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	3
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Email; File; Print
How many applications do you use?	18
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

SURRY COUNTY

Address	118 Hamby Road
City	Dobson
State	NC
Zip Code	27017
Telephone	336-401-8277
Fax	336-401-8217
How many employees do your organization have?	500+
How many PCs do you have?	235
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Implementation/maintenace
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	4
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; File; Print
How many applications do you use?	23
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

WILKES COUNTY

Address	110 North Street
City	Wilkesboro
State	NC
Zip Code	28697
Telephone	336-651-7343
Fax	336-651-7369
How many employees do your organization have?	400
How many PCs do you have?	300
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	No
Do you operate and host your Web site?	N/A
In what capacity do you use your Web site?	N/A
What is the biggest obstacle in moving to e-government?	Implementation/maintenance
How many electronic transactions do you use?	0
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	1
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	File; Print
How many applications do you use?	14
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	Yes

YADKIN COUNTY

Address	PO Box 146
City	Yadkinville
State	NC
Zip Code	27055
Telephone	336-679-4200
Fax	336-679-6005
How many employees do your organization have?	250
How many PCs do you have?	181
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	1
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	No Plans to Buy
Do you have personal digital assistants (PDAs)?	Don't Have but Plan to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; File; Print
How many applications do you use?	23
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

TIER FIVE COUNTY SNAP SHOTS

Note: The data reflected in the county snap shot is derived from the Center for Public Technology and Rural Internet Access Authority's E-Government Survey, collected during the winter of 2001-2002. The information contained herein is time-specific and was provided by the county.

ALAMANCE COUNTY

Address	124 West Elm Street
City	Graham
State	NC
Zip Code	27253
Telephone	336-228-1312
Fax	336-228-3901
How many employees do your organization have?	675
How many PCs do you have?	500
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	16
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Remote; Database; Email; File; Fax; Print
How many applications do you use?	31
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

BUNCOMBE COUNTY

Address	1 Oak Plaza
City	Asheville
State	NC
Zip Code	28801
Telephone	828-250-4381
Fax	828-232-4114
How many employees do your organization have?	1100
How many PCs do you have?	1420
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Implementation/maintenance
How many electronic transactions do you use?	7
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	40
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; File; Media; Print
How many applications do you use?	24
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

CABARRUS COUNTY

Address	65 Church Street SE
City	Concord
State	NC
Zip Code	28026-0707
Telephone	704-920-2154
Fax	704-920-2146
How many employees do your organization have?	1025
How many PCs do you have?	650
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	4
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	19
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Database; Email; Fax; File; Print
How many applications do you use?	28
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	Yes

CATAWBA COUNTY

Address	PO Box 389
City	Newton
State	NC
Zip Code	28658
Telephone	828-465-8288
Fax	828-465-8474
How many employees do your organization have?	1200
How many PCs do you have?	1400
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	5
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	24
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; Fax; File; Print
How many applications do you use?	37
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

CHATHAM COUNTY

Address	PO Box 608
City	Pittsboro
State	NC
Zip Code	27312
Telephone	919-542-8212
Fax	919-545-2417
How many employees do your organization have?	360
How many PCs do you have?	300
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Security concerns
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	5
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Don't Have but Plan to Buy
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Remote; Database; File
How many applications do you use?	27
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

DAVIDSON COUNTY

Address	913 Greensboro Street, Ste 402
City	Lexington
State	NC
Zip Code	27292
Telephone	336-242-2032
Fax	336-236-3100
How many employees do your organization have?	1067
How many PCs do you have?	850
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	5
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	7
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; Fax; File; Print
How many applications do you use?	28
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

DURHAM COUNTY

Address	200 E Main Street
City	Durham
State	NC
Zip Code	27701
Telephone	919-560-7040
Fax	919-560-0020
How many employees do your organization have?	1800
How many PCs do you have?	1800
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	35
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; Fax; File; Print
How many applications do you use?	17
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	
Do you use cost-benefit analysis to guide IT investments?	

FORSYTH COUNTY

Address	8 W. Third Street, Ste 700
City	Winston-Salem
State	NC
Zip Code	27101
Telephone	336-727-2597
Fax	336-727-2820
How many employees do your organization have?	2000
How many PCs do you have?	1400
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	60%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	60
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; Fax; File; Print
How many applications do you use?	100+
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

FRANKLIN COUNTY

Address	113 Market Street
City	Louisburg
State	NC
Zip Code	27549
Telephone	919-496-5994
Fax	919-496-2683
How many employees do your organization have?	425
How many PCs do you have?	284
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	1
Do you have a dedicated IT department?	No
How many IT employees do you have?	0
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Email; File; Print
How many applications do you use?	23
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	Yes

GUILFORD COUNTY

Address	PO Box 3427
City	Greensboro
State	NC
Zip Code	27402
Telephone	336-373-3383
Fax	336-333-6833
How many employees do your organization have?	2700
How many PCs do you have?	2200
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	50%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	4
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	55
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; Fax; File; Print
How many applications do you use?	26
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	Yes

HENDERSON COUNTY

Address	200 N Grove Street, # 86
City	Hendersonville
State	NC
Zip Code	28792
Telephone	828-678-5150
Fax	828-698-5122
How many employees do your organization have?	642
How many PCs do you have?	600
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Political Support
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	7
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Database; Email; Fax; File
How many applications do you use?	21
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	Yes

IREDELL COUNTY

Address	200 S Center Street
City	Statesville
State	NC
Zip Code	28677
Telephone	704-871-3497
Fax	704-878-3170
How many employees do your organization have?	700
How many PCs do you have?	500
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	25%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Funding Issues
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	3
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Email; Print
How many applications do you use?	25
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	Yes

JOHNSTON COUNTY

Address	PO Box 1049
City	Smithfield
State	NC
Zip Code	27577
Telephone	919-989-5170
Fax	919-989-5416
How many employees do your organization have?	650
How many PCs do you have?	450
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Implementation/maintenance
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	11
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Notes; Remote; Database; Email; File; Print
How many applications do you use?	27
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

MECKLENBURG COUNTY

Address	600 East Fourth Street
City	Charlotte
State	NC
Zip Code	28202
Telephone	704-336-2472
Fax	704-336-2380
How many employees do your organization have?	5000
How many PCs do you have?	4000
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	5
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	1
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; Fax; File; Print
How many applications do you use?	24
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	Yes

MOORE COUNTY

Address	PO Box 905
City	Carthage
State	NC
Zip Code	28327
Telephone	910-947-6306
Fax	910-947-3847
How many employees do your organization have?	600
How many PCs do you have?	350
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Political Support
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	4
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; File; Print
How many applications do you use?	19
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	Yes

NEW HANOVER COUNTY

Address	320 Chestnut Street
City	Wilmington
State	NC
Zip Code	28401
Telephone	910-341-7191
Fax	910-341-4131
How many employees do your organization have?	1400
How many PCs do you have?	1000
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Security concerns
How many electronic transactions do you use?	4
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	24
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Notes; Remote; Database; Email; File; Print
How many applications do you use?	33
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	Yes

ORANGE COUNTY

Address	208 S Cameron Street
City	Hillsborough
State	NC
Zip Code	27278
Telephone	919-245-2276
Fax	919-644-3324
How many employees do your organization have?	730
How many PCs do you have?	530
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Security concerns
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	6.6
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Database; Email; Fax; File
How many applications do you use?	14
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No

RANDOLPH COUNTY

Address	725 McDowell Road
City	Asheboro
State	NC
Zip Code	27204
Telephone	336-318-6320
Fax	336-318-6318
How many employees do your organization have?	600
How many PCs do you have?	350+
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	75%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Funding issues
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	13
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Database; Email; File; Print
How many applications do you use?	21
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

UNION COUNTY

Address	500 North Main Street, Ste 843
City	Monroe
State	NC
Zip Code	28112
Telephone	704-292-2520
Fax	704-296-9329
How many employees do your organization have?	763
How many PCs do you have?	450
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	High speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Security concerns
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	9
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	No
Do you have servers?	Web; Notes; Remote; Database; Email; File; Print
How many applications do you use?	18
Do you use state contract for IT purchases?	No
Do you have a replacement policy for IT?	No
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	No
Do you use cost-benefit analysis to guide IT investments?	No

WAKE COUNTY

Address	337 South Salisbury Street
City	Raleigh
State	NC
Zip Code	27602
Telephone	919-664-5575
Fax	919-856-5630
How many employees do your organization have?	2996
How many PCs do you have?	4146
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Implementation/maintenance
How many electronic transactions do you use?	2
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	64.5
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Notes; Remote; Database; Email; Fax; File; Media; Print
How many applications do you use?	32
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No