

ECOURTS PROGRAM UPDATE DISTRICT COURT JUDGES CONFERENCE

BRAD FOWLER

OCTOBER 9, 2024





ECOURTS UPDATE

ENTERPRISE JUSTICE METRICS



Empowers the public with electronic search and filing.

Electronic Filings Accepted:
1.8 million+



Replaces paper records with online access to justice.

Sheets of Paper Saved:
9 million+



Saves countless trips to the courthouse.

Attorneys Registered for Elevated Access:
9,323



Delivers online access to case events and court dates.

Monthly Portal Searches:
1.5 million+



Integrates system applications and processes statewide

Criminal Processes Issued:
1.7 million+

eCitations Issued:
2.7 million+

eWarrants Registered Users:
39,696



eCourts
Guide & File

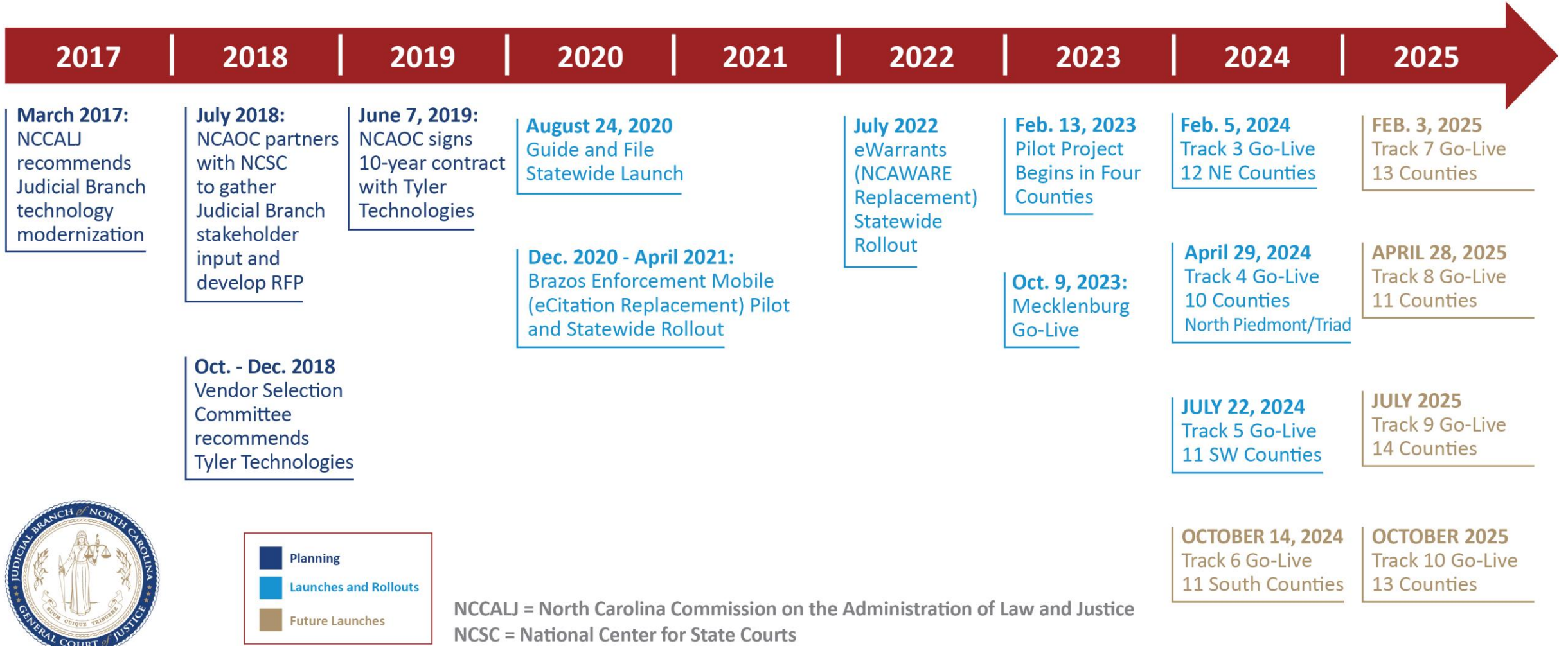
Creating court filings is easier than ever with free step-by-step assistance from Guide & File.

Guided Filing Interviews Completed:
68,000+

Last updated June 2024

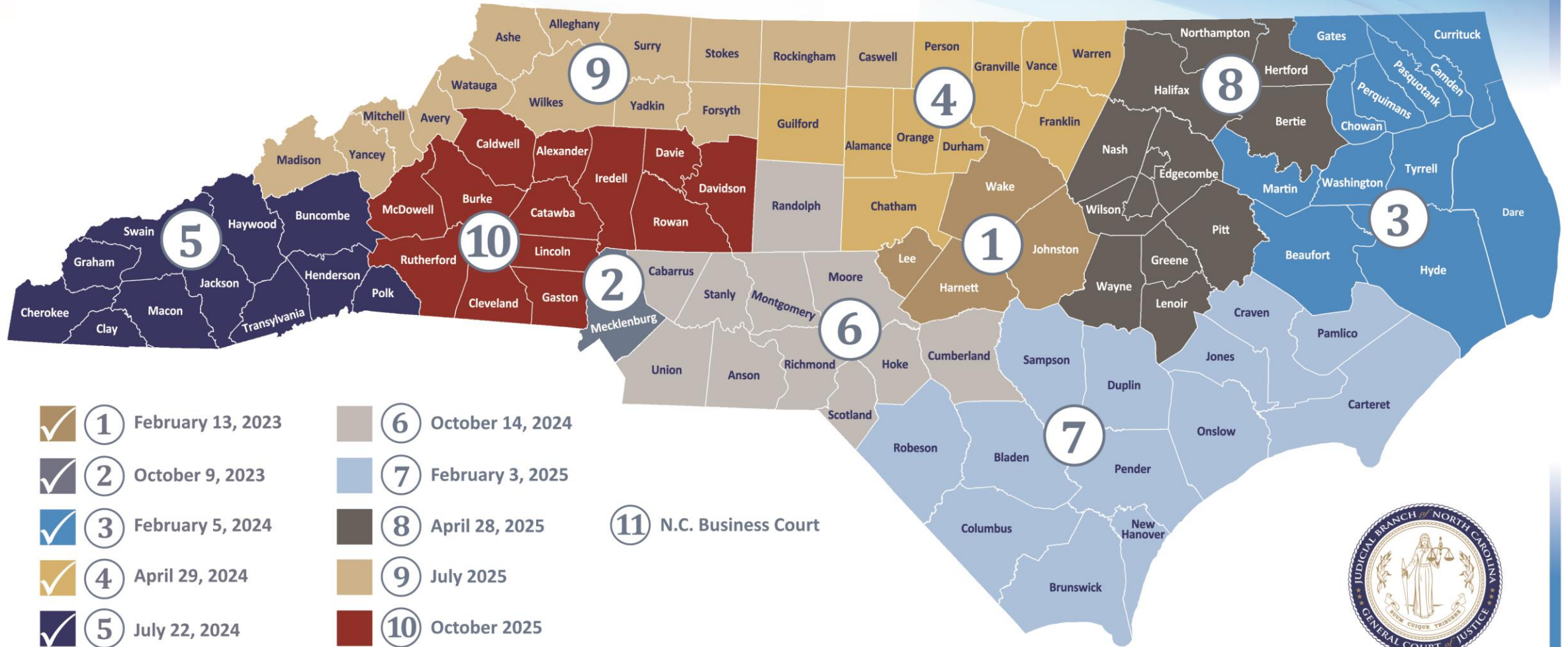


E-COURTS TIMELINE



eCourts

JUSTICE FOR ALL ACCESS FOR YOU



GO-LIVE AND IMPLEMENTATION SUPPORT

In-Person Support

- Business Analysis and Process Management Support Staff in every county
 - At least 2 staff member on site in each county
 - Tapers off after a few weeks
- Applied Technology Services (ATS) Field Support Staff
 - Onsite for at least 1 week post go-live
 - Tapers off after week one

Remote Support

- 29 Help Desk Employees
 - 22 level one
 - 3 level two
 - 3 supervisors
 - 1 manager
 - Call trees will be updated for specific ICMS tasks with Help Desk SMEs assigned to each group
- Network Operations Center
 - Network Monitoring 24/7
 - Proactive capacity reports hourly during business hours

Preparing for Odyssey Go-live

Change Management Activities & Support

- Go-Live Preparatory Implementation Tasks
 - Step-by-step tasks
 - Coordinated, sequenced, streamlined approach
 - District Implementation Team
 - AOC Site Coordinator Leads and teams
 - Communication Conduit
 - Weekly meetings – starting the week of approximately three weeks after kickoff meeting

TRACKS 8, 9, AND 10

- Track 8
 - Go-Live Target Date: April 28, 2025
 - Leadership Kickoff Meetings: November 7, 2024
 - Weekly Implementation Team Meetings starting early December 2024
 - Trainings and walkthroughs starting mid-March 2025 as scheduled in advance

- Track 9
 - Go-Live Target Date: July 2025
 - Leadership Kickoff Meetings: Late February 2025
 - Weekly Implementation Team Meetings starting mid-March 2025
 - Trainings and walkthroughs starting early June 2025 as scheduled in advance



TRACKS 8, 9, AND 10 (CONTINUED)

- Track 10
 - Go-Live Target Date: October 2025
 - Leadership Kickoff Meetings: Mid-May 2025
 - Weekly Implementation Team Meetings starting early June 2025
 - Trainings and walkthroughs starting late August 2025 as scheduled in advance



AUTOMATIC EXPUNCTIONS

- After pause, processing resumed the morning of July 22, 2024.
- ACIS county Clerks should be working their report from Criminal Printing.
- EJ/Odyssey county Clerks should be working their Secure Action Report.

- Since there is a 195-day delay from case disposition to the expunction being processed, when an automatic expunction shows up on the report, the paper files (if any) should be removed from the shelf and destroyed, per the retention schedule.
- There is a risk to retaining any files that have been expunged given the risk of inadvertent disclosure and the new responsibility to share expunged files with authorized requestors.



THANK YOU

